



May 1st, 2011

Dear Airdrie Housing Tenants,

Enclosed is information regarding a new procedure for handling non-emergency maintenance issues and complaints. Effective immediately, Airdrie Housing Limited will require all maintenance requests and tenant complaints to be in writing. This will allow our property managers to ensure follow up and allow you to have a record of your request. Please read carefully.

Also enclosed is a newsletter for the tenants of the Mountainview Apartments which we will be distributing in the Spring and Fall to provide information and address general issues of concern to renters. For those of you that don't live at Mountainview, I hope you will enjoy the newsletter and find value in the topics.

If you have any questions or have any topics you'd like to suggest for the next issue, please feel free to contact me at 403-948-1200.

Sincerely,

Shelley Sweet
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